Name of SSA/Distt.	1990-91	1991-92	1992-93	1993-94
Baroda :				
Telephones	681.00	869.00	843.00	886.00
Posts	794.70	910.85	926.81	1049.97
Telegraphs	71.77	83.31	103.19	106.77
Panch Mahal :				
Telephones	143.00	117.00	161.00	137.00
Posts	206.78	238.99	254.51	296.45
Telegraphs	5.29	5.38	5.97	6.32

Non-payment of money orders

351. **SHRI RAJ NATH SINGH:** Will the Minister of COMMUNICATIONS be pleased to state:

(a) the number of complaints received by the Sr. Supdt. of Post Offices, South West Division, Department of Pasts, New Delhi, regarding non-payment of money orders from October, 1994 to February, 1995;

(b) the reasons for non-payment of money orders; and

(c) the action taken by Government thereon, together with the action taken/proposed to be taken against the responsible officials?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Between October, 1994 to February, 1995; the office of Senior Superintendent of Post Offices, South West Division, Department of Post, New Delhi received 1956 complaints about non-payment of money orders.

(b) The non-payment of money orders is generally due to their loss in transit, wrong payment or misappropriation of the amount by the paying officials.

(c) Out of 1056 complaints received during the period, 725 complaints have been settled within the period itself. As soon as a complaint about non-payment of money order is received, immediate enquiries are taken up. In case of loss, a Duplicate money order is got issued and paid. In case of wrong-payment or misappropriation by paying officials, immediate action is taken to pay the amount to the real payee. Suitable departmental action is also taken against the delinquent officials.

Conversion of old telephone exchanges into electronic exchanges in Madhya Pradesh

352. **SHRI DILIP SINGH JUDEV:** Will the Minister of COMMUNICATIONS be pleased to state:

(a) the number of old telephone exchanges in Madhya Pradesh converted into electronic one so far, district-wise;

(b) the number of telephone exchanges proposed to be converted during 1991-92, 1992-93, 1993-94 and as on date, district-wise; and